

TRAILMAKER

CUSTOMER SERVICE MANAGER FOR TRAILMAKER (SPAIN) S.L.

TRAILMAKER is a unique concept for strategy execution.

Our customers are multinational corporations and private equity companies. Trailmaker Ltd has over 200 customers in total. Our headquarters is in Helsinki, Finland.

Trailmaker concretizes company strategy and defines requirements for successful execution. Trailmaker builds a common view between all decision makers in the most efficient way in the market. Our concept is often used in mergers and acquisitions as an execution due diligence and integration tool.

Trailmaker is now building a team to Spain. We are looking for a person responsible for our customer service and administration functions in Distrito Digital, Alicante.

MULTINATIONAL CORPORATIONS AND PRIVATE EQUITY INVESTORS REQUIRE UNCOMPROMISING PROFESSIONALISM

Our Spanish team will be serving the multinational corporations headquartered in Spain, in their strategic projects both locally and internationally.

As our Customer Service Manager, you will discuss with top executives and investor partners. You have the credibility and skill to communicate with highly demanding customers. You will also support our Senior Executive Consultants in their service delivery process and other functions with high quality.

Be prepared for passion and frankness, combined with uncompromising professionalism.

As our Customer Service Manager you will be responsible for:

- Support for service production process
- Management of service production tools portfolio
- Digital platform user training and support
- Transactions, invoicing and payments
- Coordination of financial administration between Spain and Finland
- Translations English-Spanish-English
- Local marketing and back office routines

STRATEGY. EXECUTION. COMMON VIEW.

Eteläranta 14, 00130 Helsinki Tel. +358 10 271 7490
trailmaker@trailmaker.com www.trailmaker.com

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Candidate profile:

- Graduated or last year university student in business administration or finance
- Systematic way of working, process orientation
- Good ability to speak and produce text in English and Spanish
- Good skills in using Microsoft Office
- Availability to work for us about 2 days per week in the beginning
- The position will develop into a regular position over time

We will offer you a unique opportunity to learn and become part of modern strategy execution together with multinational corporations and private equity companies.

Interested? Send us your application with your resume to talents@trailmaker.com.

For further information contact our Managing Partner, Heikki Manninen, tel. +358 50 598 9566, heikki.manninen@trailmaker.com www.trailmaker.com.

Trailmaker Ltd. Eteläranta 14, Helsinki, Finland

Trailmaker (Spain) S.L. Av. Jean Claude Combaldieu, Ciudad de la Luz, Alicante, Spain.

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